



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

**VIA E-MAIL ONLY**

July 24, 2018

Mr. Keith Benit, Partner  
Chaffe McCall  
2300 Energy Centre  
1100 Poydras Street  
New Orleans, LA 70163-2300

**RE: Notice of Monetary Penalty - Failure to Meet PRTF Admission Requirements**  
Your File No. 41728

Dear Keith:

Thank you for the additional information you provided regarding this matter. The intent of the language in Section 7.3.7.8 of the contract regarding the 20-day timeframe for PRTF placement is to align with the 359 report (Behavioral Health Network Appointment Availability) the MCOs submit quarterly that defines the starting date as the date of the request or referral for services. Since it appears there is a misunderstanding, we will be issuing clarifying guidance to all MCOs.

This is a network adequacy issue and the efforts of an MCO to find placement, whether in state or out of state, is not relevant to the issue of maintaining a sufficient in-state network of PRTF providers that allows for timely placement. The burden is on the MCOs to utilize all existing providers or develop relationships with new providers to meet the needs of this particular population.

Due to the lack of clarity, the monetary penalty will not be assessed and the matter will be closed.

Please do not hesitate to contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Stacy J. Guidry".

Stacy Guidry  
Section Chief, Health Plan Management

/SG

cc: Kendra Case  
Laurie Jewell

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Robyn McDermott  
Kristin Savicki  
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Jen Steele  
Karen Stubbs  
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